



State of New Jersey  
DEPARTMENT OF EDUCATION  
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*Governor*

KIM GUADAGINO  
*Lt. Governor*

CHRISTOPHER D. CERF  
*Acting Commissioner*

DATE: April 7, 2011  
TO: District Superintendents and Charter School Leaders  
FROM: Christopher D. Cerf, Acting Commissioner of Education  
RE: Please relay our message of support for families from NJDOE

In an effort to further foster family participation towards achieving educational excellence for every child, we have recently refocused our web site and created a family "help desk" to help families better understand their educational rights and responsibilities, as well as student options and opportunities. Besides being more responsive to the many inquiries that we receive from families and the general public, we're simply looking to educate families as they navigate the school system in pursuit of the best possible education for their children.

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### Support for Families from the New Jersey Department of Education

As parents or guardians, you want nothing more than an excellent education for your children. At the NJ Department of Education, we want nothing more than to help you achieve this!

We have created a family-focused web site at [www.NJFamilies.com](http://www.NJFamilies.com) with resources to help you support your child's education, and navigate your school system. We have also opened a "Help Desk" which can be reached through the parent menu option of our toll-free number: 877-900-6960.

Let's work together for the good of our children. Please sign up for our mailing list on our web site at <http://www.state.nj.us/education/> or [join our mailing list here](#). We look forward to helping you help your children.